

# COLLEGE OF CENTRAL FLORIDA

## JOB DESCRIPTION

JOB TITLE: CONFERENCE CENTERS ASSISTANT - (P/T)

PAY GRADE C-2

STATUS: NON EXEMPT

### MAJOR RESPONSIBILITY:

Provide staff support to the Conference Centers. Key duties revolve around ensuring a seamless delivery of service to customers to facilitate successful events at the Ewers Century Center, The Webber Center and other campus venues as needed.

At the College of Central Florida, our vision is "To be the first choice for quality higher education in our community." We aim to accomplish this by providing a caring and exceptional learning environment that fosters the success of our students and community. Candidates considering becoming part of the CF family must be able to embrace and model this philosophy in their day-to-day responsibilities and demonstrate our standards: professional, responsive, informative, dependable and engaged.

### PREREQUISITES FOR POSITION (Qualification Standards):

1. Education or training: High school diploma or equivalent required.
2. Years of experience in field: None required.
2. Special skills or abilities related to position: Excellent customer service skills; verbal and written communication; Computer literate

### ESSENTIAL JOB FUNCTIONS:

1. Personally represent and provide limited technical assistance on behalf of the Conference Services department for all scheduled conference events.
2. Complete a pre-event and post-event check list to make sure all details and client needs are met.
3. Set up and service breaks as requested
4. Assist the conference administrative team with telephone and some computer support as needed.

(These essential job functions are not to be construed as a complete statement of all duties performed. Employees will be required to perform other job related marginal duties as required)

### ESSENTIAL PHYSICAL SKILLS

- Acceptable eyesight (with or without correction)
- Acceptable hearing (with or without hearing aid)
- Ability to communicate both orally and in writing

ESSENTIAL PHYSICAL SKILLS (Continued):

- Able to sit at a desk and view a display screen for extended periods of time
- Ability to access, input, and retrieve information from a computer or other electronic device
- Light (up to 15 pounds) lifting
- Walking
- Standing
- Sitting

ENVIRONMENTAL CONDITIONS

- Works in an office environment
- Works outside and inside
- Very flexible hours required

(Reasonable accommodations will be made for otherwise qualified individuals with a disability)

PRIMARY LOCATION OF JOB: Klein Center, Ocala Campus/ Citrus Learning & Conference Center

SUPERVISOR OF POSITION: Conference Services Specialist