



Let's make your care one less worry



As Hurricane Idalia impacts Florida, Teladoc Health is offering free, easy-to-access telehealth visits to help you, your family and your community get the care you need.



24/7 access to a board-certified, licensed doctor for non-urgent medical needs



Prescriptions when medically necessary, sent to a pharmacy of your choice

Even if you already use a Teladoc Health account to receive care, you'll need to call our Teladoc Health natural disaster

hotline to request **your free visit**. Our member service agents are standing by to help when you're ready.

Call for care

855-225-5032

Frequently Asked Questions

What should I do to receive care now?

Call our Teladoc Health natural disaster hotline at [855-225-5032](tel:855-225-5032) to request a free visit. Our member service agents are standing by to help you get the care you need. Since this natural disaster benefit is available to everyone in the affected area, you'll need to call to receive free care, even if you already have and use a Teladoc Health account.

What can Teladoc Health doctors treat?

Teladoc Health doctors can diagnose and treat common conditions, including sinus and respiratory infections, headaches, stomach issues and many other non-emergency illnesses. When medically necessary, we can also prescribe medication and refills.

Can I get a prescription?

Our doctors can write prescriptions when medically necessary for new ailments, as well as refills for your ongoing medications. They can be sent to a pharmacy that is convenient for you.