First, make sure the latest Adobe Connect Client is installed on your computer. The instructions are attached. To start, Ctrl+Click the following link: [**http://www.adobe.com/go/Connectsetup**](http://www.adobe.com/go/Connectsetup)**.**

The link for the Connect App for Mac is different and it can be downloaded here: [**http://www.adobe.com/go/ConnectSetupMac**](http://www.adobe.com/go/ConnectSetupMac)

Once that is done, test your system today to make sure you will be able to join the Adobe Connect webinar. Here are the instructions:

* Click  [**https://guidewell.cosocloud.com/roomtest/**](https://guidewell.cosocloud.com/roomtest/)
* Enter as a Guest by typing in your first name and clicking on Enter Room
* If you can see the slide, you are all set
* If you can’t see the slide, you won’t be able to join the webinar. Call your IT Help Desk if you are joining from a work computer and tell them you need to be able to attend an Adobe Connect webinar. They will help you resolve the issue on your computer.

And here are a few things you can try on your own before you contact IT:

* Copy and paste the test link into a different internet browser window and try the test again.
* Download the free Adobe Connect mobile app on your smart phone and see if you can open the test link on your smart phone. The webinar can be viewed from your phone.