

TRICOUNTY COUNSELORS MEETING

Nov. 6, 2025 Appleton Museum



Welcome and Campus Updates

COLLEGE of CENTRAL FLORIDA

Dr. Jennifer Fryns, Vice President of Workforce Development and Innovation

Dr. Mark Paugh, Vice President of Academic Affairs



Hospitality and Tourism Management Program

COLLEGE of CENTRAL FLORIDA





Dr. Mohamed Mohsen, Program Manager mohsenm@cf.edu



What is Hospitality and Tourism Management?

People-focused:

• Learn to provide great service to guests.

Dynamic industry:

• Opportunities in hotels, restaurants, event planning, travel and tourism.

Career potential:

• High-growth jobs with global opportunities.

Creativity and Leadership:

• Develop skills to manage teams, events and guest experiences.







Why Choose CF's Hospitality and Tourism Management Program?









What will students learn?

Core Courses:

 The Event Industry, Lodging Operations, Marketing, Management and Leadership, Sales and Revenue, Food Production, Food Service and Co-Op

Skills Developed:

 Customer service excellence, leadership, problemsolving, Operations Management and cross-cultural communication

Real-World Applications:

• Internships with local hotels, resorts or event management companies.









Careers in Hospitality and Tourism

Potential Careers:

 Hotel Manager, Travel Consultant, Event Coordinator, Resort Manager, Tourism Marketing Specialist, Cruise Director

Job Growth:

 Positive job outlook in hospitality and tourism, especially with the rise of travel and global tourism

Example Employers:

• Disney World, Hilton Hotels, Marriott Hotels, IHG Hotels, Cruise Lines and more.









AS and/or CCC

Associate in Science:

- Hospitality and Tourism
 Management
- 2-year
- 60 credits
- Hospitality Internship

College Credit Certificate:

- Guest Service Specialist
- 1-year
- 15 credits
- Hospitality Internship



Prepare for a career in one of the world's most exciting industries!

COLLEGE of CENTRAL FLORIDA





Dr. Mohamed Mohsen, Program Manager mohsenm@cf.edu



Computer Information Technology

COLLEGE of CENTRAL FLORIDA

Amy Osborne, MS MIS

Program Manager, A.S. - Computer Information Technology



Stackable Pathways

- Start with short College Credit Certificates (CCCs)
 - Embedded within the A.S. Degree:
 - Computer Information Data Specialist (9-credit hours)
 - Help Desk Support Technician (18credit hours)
 - IT Support Specialist (18-credit hours)
 - IT Analysis (27-credit hours)

- Students earn milestones along the way to the degree
- Allows students to enter workforce quickly, then build higher credentials



Certifications

- Coursework aligned with:
 - CompTIA A+
 - CompTIA Network+
 - CompTIA Security+
 - Microsoft Office Specialist (MOS)
 Excel Certification

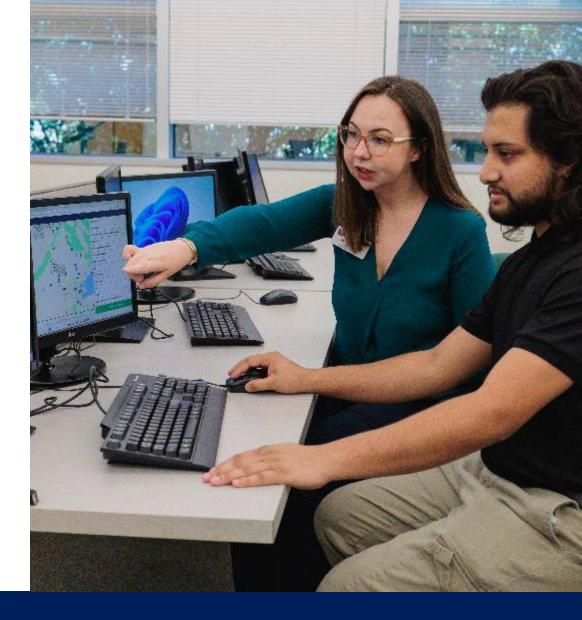


Direct evidence of job-ready skills, representing 3 or more years of experience in field

Employers recognize and value these credentials

Pathway Track Options

- Students can choose a focus within the A.S. in CIT:
 - Network Security
 - Programming Specialist
- Earn additional College Credit Certificates in:
 - Network Security, CCC (30-credit hours)
 - Computer Programming Specialist (18-credit hours)
- New CCCs:
 - Geographic Information Systems, CCC (21-credit hours)
 - Artificial Intelligence Awareness, CCC (9-credit hours)





Hands-On Learning

- Students work in realistic IT labs
- Practice includes:
 - Troubleshooting
 - Configuring networks
 - Building and managing databases with SQL
 - Software Project Management and Design
 - Applying security skills
- Emphasis on practical application, not just theory





Career Alignment

- Prepares students for in-demand roles such as:
 - IT Support Technician
 - Help Desk Analyst
 - Data Analyst
 - Programmer
 - Network Support Specialist
 - Cybersecurity Analyst
 - GIS Mapping Technician
 - Roles widely available locally and statewide







Student Clubs

- Code Collective
- Cyber Sentinels





Employer Support

- Advisory Committee Guidance
- Annual IT Needs Assessment Survey
- Guest Speakers, content collaborators, student networking
- Hire student interns and graduates







Click to watch this video: https://youtu.be/fyllxr_U8pc



Job Growth & Demand

- Information Security Analysts (U.S.): +33% growth (2023–2033) much faster than average
 - Citation: <u>bls.gov Information Security Analysts</u>
- Software Developers (Florida): +35% growth (2023–2033)
 - Citation: O*NET OnLine Software Developers, Applications (Florida trends)
- Computer Occupations, Other (Florida): +11–21% growth depending on job group
 - Citation: O*NET OnLine Computer Occupations, All Other (Florida trends)
- National IT Occupations overall growing "much faster than average"

Job Market Outcomes - Florida

- What Students (and Parents) Want to Know
 - Entry-level IT support roles: ~\$45K—\$60K average in Florida
 - Programmers / Developers: ~\$70K+ average in Florida
 - Cybersecurity analysts: ~\$85K+ average, with rapid growth
 - Source: Glassdoor
- Local demand is strong roles are available in schools, hospitals, local government and business IT departments

Who Thrives in IT?

- Curious, enjoys problem-solving and hands-on work
- Likes working with technology, gaming and tinkering in labs
- Doesn't need to be a "math genius" persistence and troubleshooting mindset matter more.
- No prior coding experience required we start with fundamentals
- Success comes from persistence, teamwork and a "can-do" mindset

The Next Step After Graduation

- Workforce entry with support
 - Work Readiness Department
 - Handshake
 - TalentCenter
- BAS Management
 Information Systems Track





Preparing students for growing, high-demand roles in IT

- CF's IT program offers a clear, stackable pathway from short certificates to a degree, with embedded certifications that employers know and value.
- More information: www.CF.edu/IT
- Amy Osborne <u>osbornea@cf.edu</u>

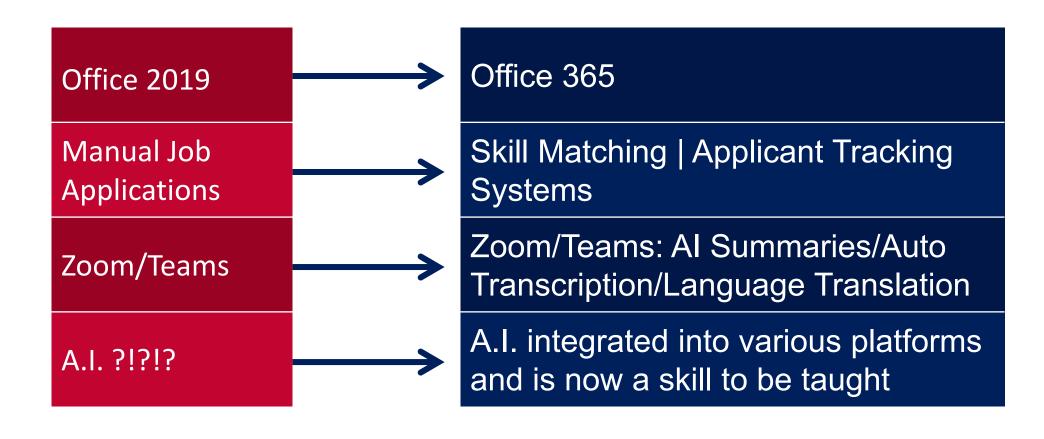
Office Administration

COLLEGE of CENTRAL FLORIDA

Nancy Abshier, Senior Professor, Program Manager, Office Administration, A.S., Program Chair, Business and Organizational Management, B.A.S.



FLASHBACK: 5 Years Ago!





Administrative Assistant Skills



Customer Service



Written Communication



Verbal Communication



Independent Workers



Organizational Skills



Time Management



Technology Skills



Problem Solving



Attention to Detail

Reasons to Consider Office Administration

- Versatility | Mobility
- Allows Student to Follow Their Passion
- Need Remains Strong for Quality Administrative Assistants
- Ease of Program Entry
- Student Choices!!!





Curriculum Overview





Office Administration: All about CHOICES!

Individual Certifications

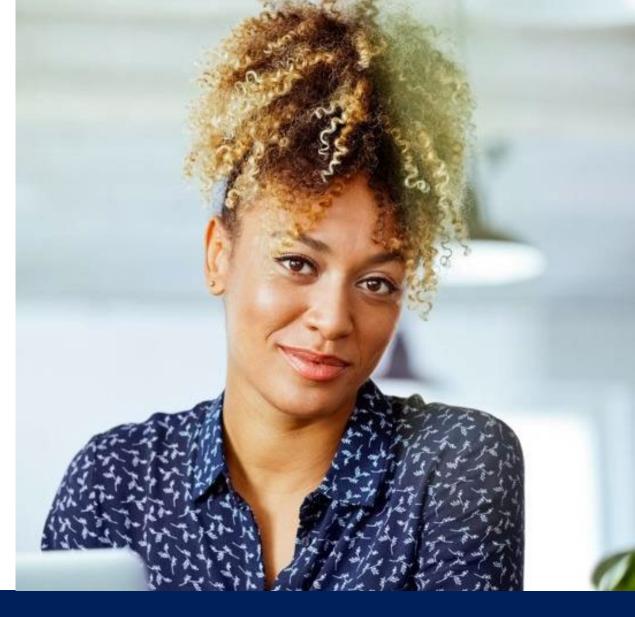
Certificate

AS Degree



Office Administration: Program Options

- Obtain a Certificate
- 12-Hour Office Support (Certificate)
- 18-Hour Office Specialist (Certificate)
- 27-Hour Office Management (Certificate)
- Pursue an AS Degree (60 hour)
- Office Administration: Office Management
- Office Administration: Legal Office Specialization
- Medical Office Administration





Courses Leading to Certification

Microsoft Word
Associate

Intro to Word OST1100

Microsoft Word Expert

Intermediate Word OST1110

Microsoft Excel
Associate

Spreadsheet Applications CGS2103

Microsoft Outlook Associate

Office Admin: Proc OST2401

Microsoft PowerPoint Associate

Office Admin: Sim
OST2402

Microsoft Access Expert

Database Management CGS2540

QuickBooks

Integrated Accounting ACG2450



Value of Certifications

- Global Recognition
- Role Specific Skills
- Up-To-Date Expertise
- Higher Earning Potential
- Increased Productivity

...CF is doing it RIGHT!

MindTap Collections | SAM Case Study

Cengage Tech Offerings Evolve Alongside Student Needs



Nancy Webb-Abshier

Professor, Program Chair College of Central Florida Ocala, FL

Challenge

After consecutive semesters with minimal engagement from her students, Nancy Webb-Abshier realized that, in an age of technological advancement, the skills she teaches need to change at a quick pace to remain relevant.

Solution

MindTap Collections | SAM

Results

Nancy incorporated existing

In a constantly evolving technological landscape, keeping instruction on computer programs current is difficult. The task is made far easier with *MindTap Collections | SAM*, as it offers customizable and up-to-date learning paths that teach students hard and soft skills simultaneously.

The Challenge

Evolving tech and changing student needs makes teaching difficult

Webb-Abshier kicked off her relationship with Cengage in 2017 with the Keyboarding and Word Processing course, a requirement for Associate in Science (A.S.) students at the College of Central Florida. While this shift was a massive upgrade from the previous learning management system (LMS) used by her department, Nancy knew she could take the departmental improvements further. MS Word skills are applicable to students in every major and degree path, not just A.S. students. It was her goal to create accessible, effective course offerings teaching MS Word skills to a broader range of students. But she knew she'd need to find a customizable blend of Cengage offerings to suit a wider variety of needs, interests, learning styles and backgrounds.

The Solution

MindTap Collections | SAM offers opportunities for engagement, certification and feedback

In 2019, Webb-Abshier found the Cengage New Perspectives Collection that teaches Microsoft Office Specialist (MOS) skills using case-based business scenarios. She incorporated the MindTap Collections / SAM (Skills Assessment Manager) MOS Certifications, which motivates students to do well while also teaching them about formatting.

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COUNSELORS MEETING



What gives CF the EDGE?

Strong Advisory Committee

Marketing

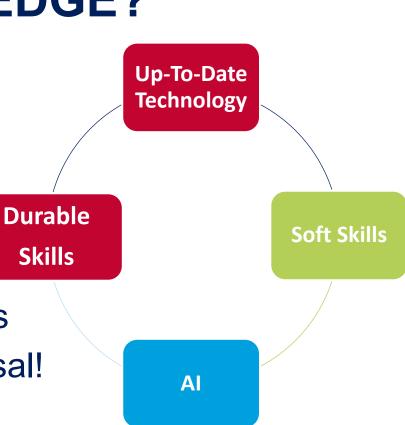
Hold Events

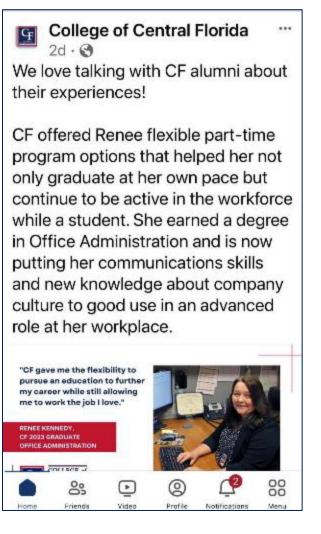
Flexible for Students

Receptive to Student Needs

Skills We Teach are Universal!

WE CARE!





We have FLEXIBLE Class Formats!





Live/Online: 15%









OST1100 01 Introduction to Word

Ocala Campus | 0001

Staff

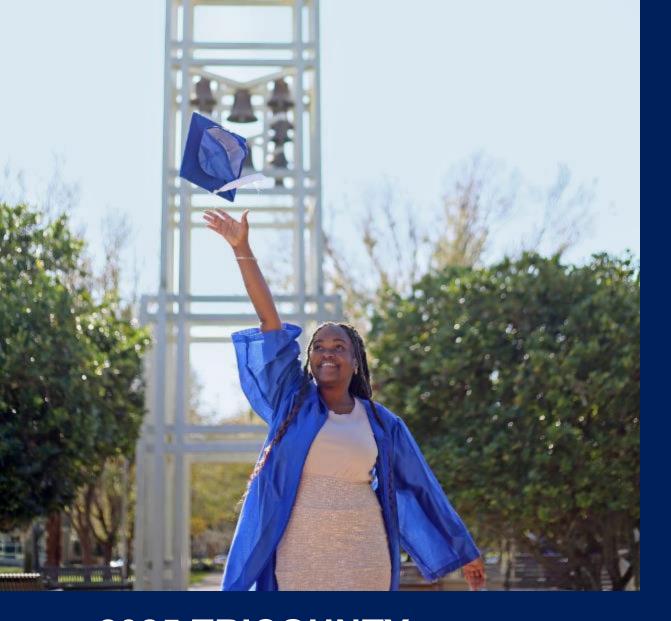
3.00

View

View 01/07/2026 - 05/07/2026 M W 11:00a 12:15p 0040 309

\$119

Comments: LIVE Class. Lets on Ocala Campus (see times above). Take MOS Word Assoc Exam on 4/28, at any CF Testing Center. Course fee covers exam/proctoring cost. Go to MyCF Academics tab to login to Canvas. More info: cf.edu/elearning. Email DLhelp@cf.edu for help.



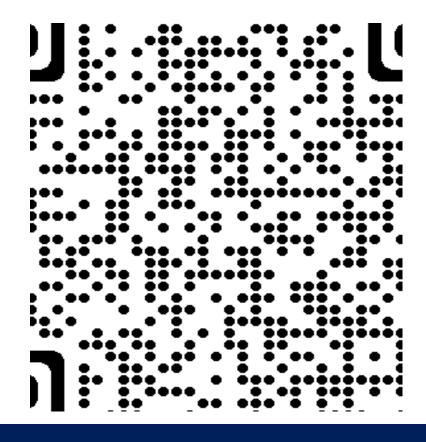
Students can continue at CF!

- Business and Organizational Management
- Agribusiness Management
- Management Information Systems
- Health Care Management
- Public Safety Administration
- Logistics & Supply Chain Management
- Equine Studies
- Accounting
- Human Resources Management

2025 TRICOUNTY
COUNSELORS MEETING



Information Sessions & **Events!**





Join us for a Virtual Office Administration Open House. At this session, we will discuss curriculum and highlight the variety of employment opportunities awaiting you in this ever-changing

world of office administration.

Registration is required for this session.

Whether you're beginning on a new educational journey or seeking to enhance your existing skill set, this session promises invaluable insights and guidance.

To Register for this event go to:

https://cfpatriots.zoom.us/meeting/register/t JIldumuqjwtH9d28W9kdnuJ8FDs76RnSbJI

2025 TRICOUNTY COUNSELORS MEETING



Sami Bowman

After graduating with her AS in Office Administration, Sami "spread her wings" and completed her bachelor's degree in Business and Organizational Management.

- Administrative Manager/Fellowship Program Coordinator
- Pediatric Emergency Medicine
- University of Oklahoma Health Sciences Center

CF Graduate

Office Administration, AS
Business and Organizational Management, BAS



BONUS: Tip #1 of the Day AA and AS Students | Get SKILLS on Day 1

- Proves Computer Competency
- Designated as a Dual (D) Course
- Improves Keyboarding Technique
- Covers Language Arts
- Office 365
- Document Formatting
- Incorporation of A.I./Co-Pilot
- Leads to MOS Word Associate Certification





Introduction to Word OST1100



BONUS #2: Tip of the Day Help your Students Learn MORE about their courses!

www.CF.edu

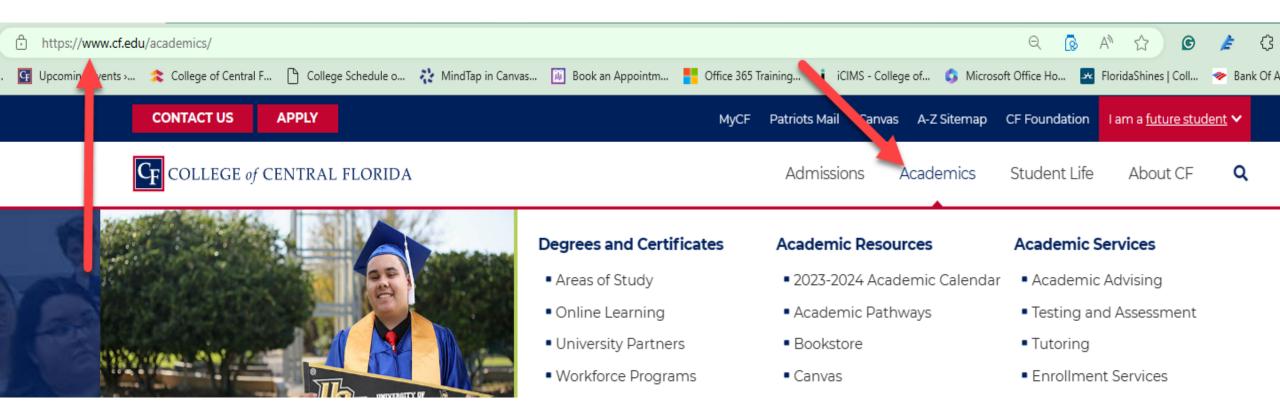
Academics Tab

Academic Resources

Course Syllabi

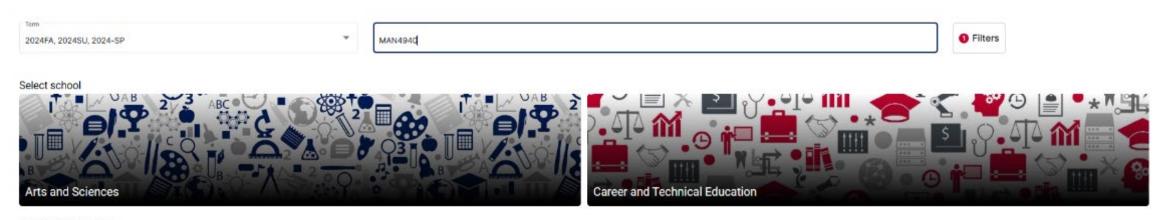


Encourage them to do their RESEARCH!

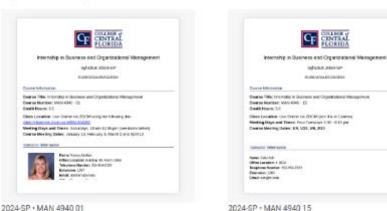




Find out WHO is scheduled to teach, textbooks, and more about the course!



Syllabus Library

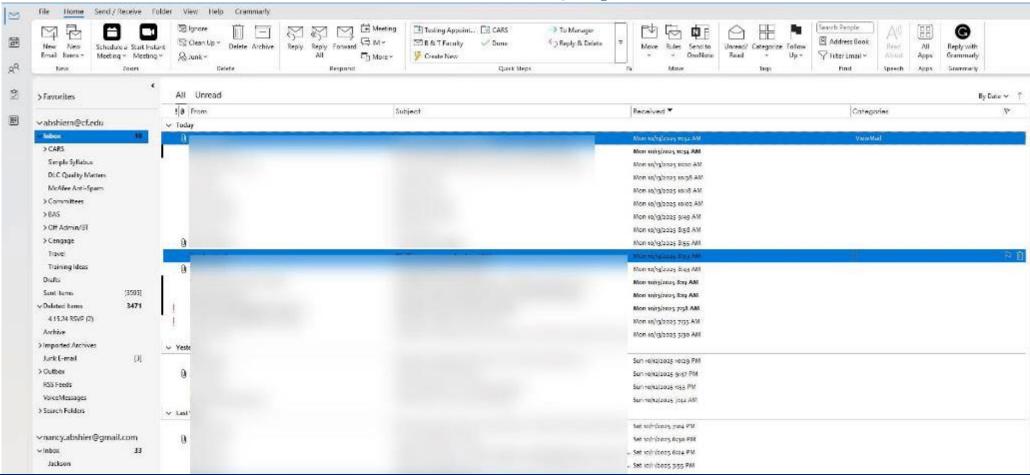






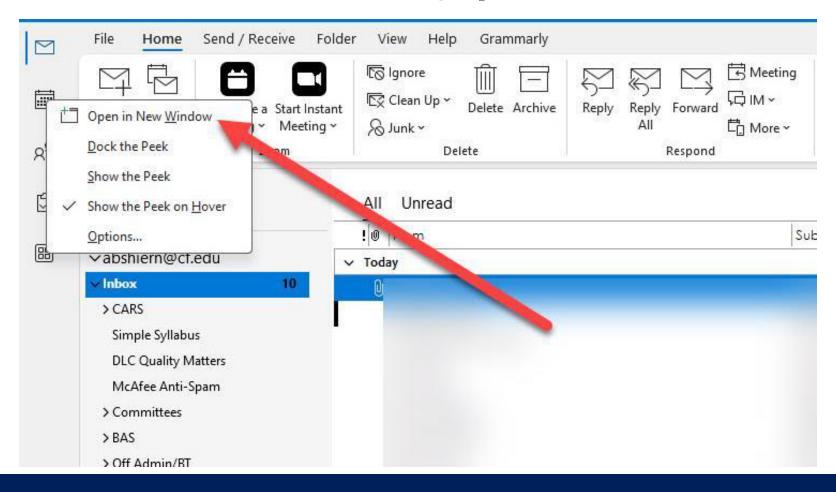


BONUS: Tip #3 of the Day | For YOU!



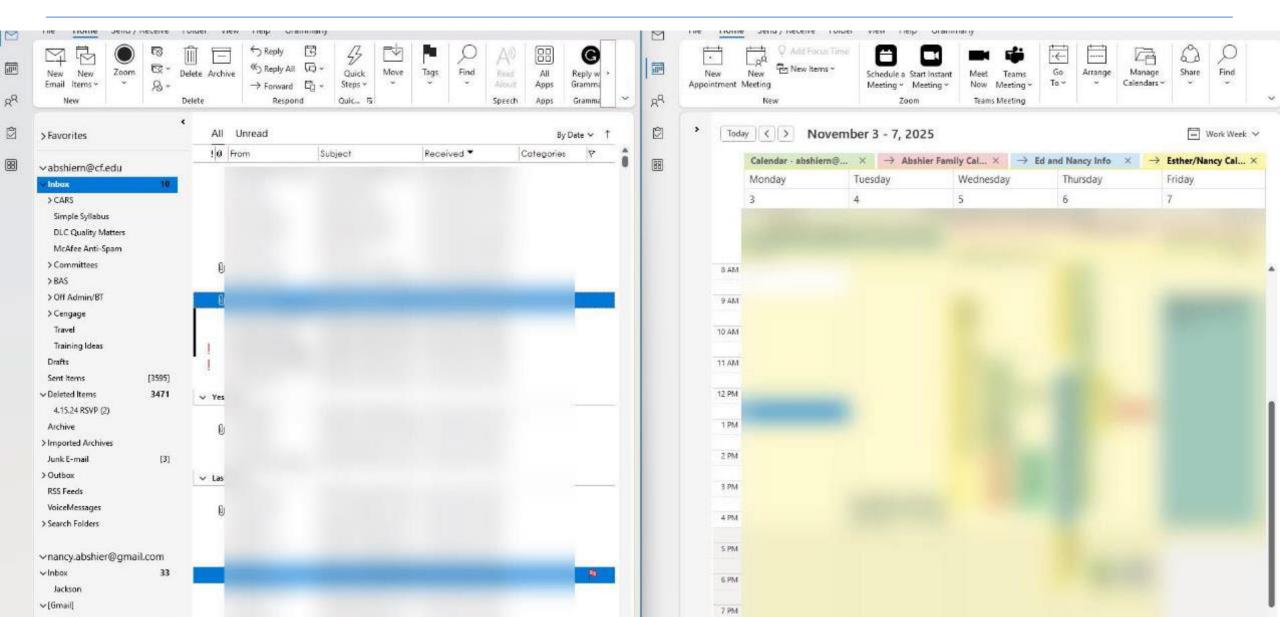


BONUS: Tip #3 of the Day | For YOU!





BONUS: Tip #3 of the Day | For YOU!



Nancy Abshier

Senior Professor

Program Manager, Office Administration, A.S.

Program Chair, Business and Organizational Management, B.A.S.

Building 40 | Office 105B

abshiern@cf.edu

352-854-2322, x. 1387







Activity

COLLEGE of CENTRAL FLORIDA

Audriana Webber, Admissions and School Relations Specialist



If I were a bird, I'd be...

- A hawk I'm direct, competitive and results-driven
- A peacock I'm creative and an entertaining storyteller
- A dove I'm empathetic, a great collaborator and team player
- An owl I'm detailed-oriented, precise and accurate

I have...

- One child
- Two children
- Three or more children
- Fur babies

If you had a star role in a movie, what genre would it be?

- Romantic comedy
- Action/adventure
- Science fiction
- Horror



I would rather...

- Curl up with a good book
- Go skydiving
- Host a dinner party for friends
- Work on a personal hobby

The most important issue facing high school students

- Time management and juggling multiple things
- Challenging coursework
- Paying for College
- Something else

The best part about working with high school students is...

- Helping them decide what they want to do
- Changing lives
- Giving them the tools they need to be successful
- Something else

Collegiate Academy / Dual Enrollment

COLLEGE of CENTRAL FLORIDA

Sarah Sandford, Dual Enrollment Coordinator
Dr. Allan Danuff, Associate Vice President of Arts and Sciences
Dr. Raphel Robinson, Director of Admissions and Student Recruitment



Dual Enrollment Program at CF

- Supporting Students' FuturesTogether
- Dual Enrollment Updates for 2025
- What's Changing and How it Impacts Your Students





Dual Enrollment Program at CF

- Important Dates and Deadlines:
- Information Session Dates
 Scheduled through November
 2025
- Packet Submission Deadlines
 - Spring 2026-November 21, 2025
 - Summer 2026-April 24, 2026
 - Fall 2026- June 5, 2026





Dual Enrollment: Updates Overview

New Procedures

- New Admission Requirements
- Updated Petition Procedures
- Collegiate Academy Enrollment Procedures

New Forms

- Collegiate Academy Form
- New FERPA Form for DE Students

New Resources

- DE Brochure
- DE Presentation Materials





Dual Enrollment: New Admission Requirements

Testing Requirement Updates

- Students applying for Collegiate Academy must have all 3 passing test scores to be eligible for the program.
- All Citrus County, Private and Homeschool students are required to have all 3 passing test scores to be eligible for the program.

Dual Enrollment: New Admission Requirements

Testing Requirement Updates Continued:

- MCPS & Levy County students are eligible to enroll in Traditional Dual Enrollment with 2 passing test scores.
- Once students obtain 12 credit hours they will not be allowed to continue taking classes until that 3rd test score is submitted.



Dual Enrollment: Collegiate Academy Enrollment

- To ensure students have completed 9th & 10th Grade requirements, HS Counselors are required to sign the Collegiate Academy form.
- Parent/Guardian must sign the Collegiate Academy form.
- Submitted to Dual Enrollment office and the CF Advisor is alerted.



Dual Enrollment: Withdrawal Petitions

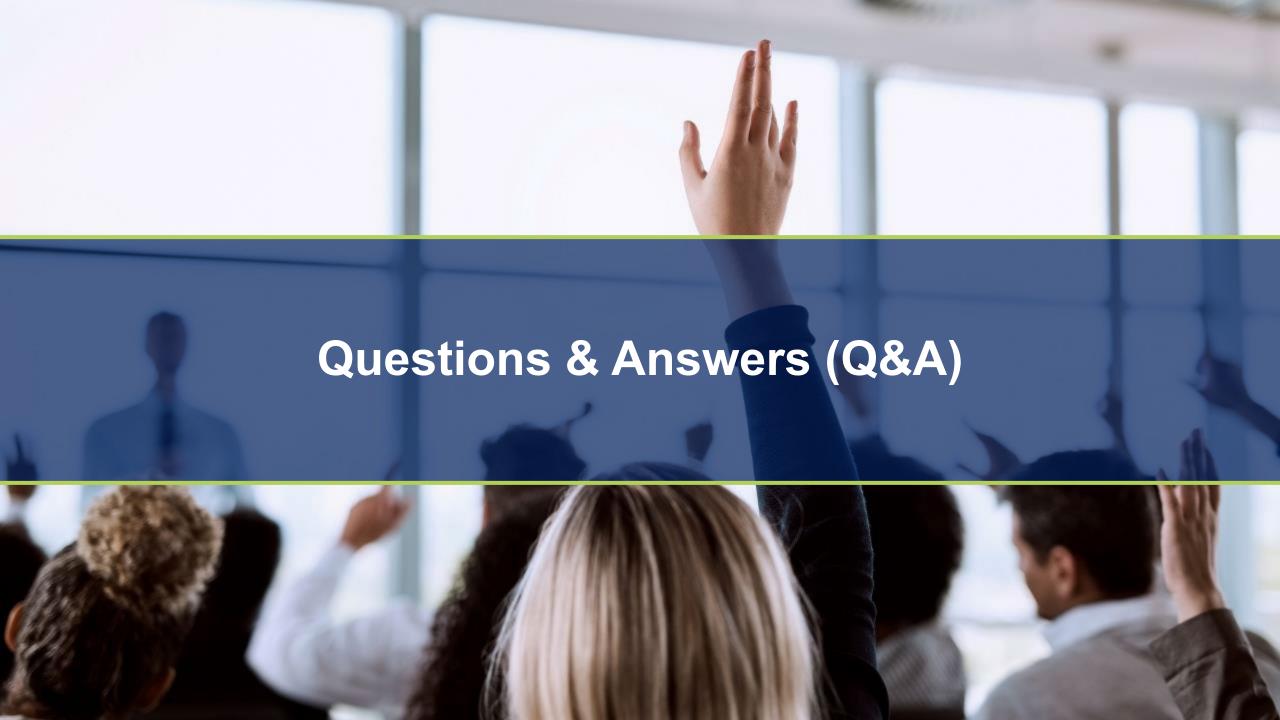
- Students have 5 days from the day the grades post to apply for an appeal to enter the following semester.
- They must email <u>appeals@cf.edu</u> to begin the process.
- Decisions are made by the Appeals committee which meets only 3-4 times per year.

Dual Enrollment: Exceed Credit Limit Petitions

- Will be reviewed on a case by case basis as they are submitted.
- If further review is required, appeals will be referred to the committee.
- Decisions are made by the Appeals committee which meets only 3-4 times per year.

Dual Enrollment: New FERPA Form

- Provides students specific permission to grant access to parents and/or guardians.
- Students should fill out one form for each parent, guardian, or adult they'd like to give access to their information.
- Only those authorized can access the student record via the Dual Enrollment office or the CF Advisor.



Financial Aid

COLLEGE of CENTRAL FLORIDA

Jean Imes, Director of Financial Aid Sherie Whitehead, Assistant Director of Financial Aid



Veterans Services

COLLEGE of CENTRAL FLORIDA

Eric Zimmer, Veterans Affairs Coordinator



Accessibility and Counseling Center (ACC)

COLLEGE of CENTRAL FLORIDA

Cindy Pfriender, Director of ACC



Accessibility and Counseling Center

- Who is eligible for services
- What services are available
- Where students apply
- When students register
- Why is accessibility important







Who is Eligible for Services

- Any student with a documented disability.
- Section 504 defines a disability as a condition that substantially limits one or more life activities such as learning, walking, seeing, hearing, breathing, caring for oneself, and working.



Accessibility and Counseling Center

EXAMPLES OF DISABILITIES
Laboration Displaying
Learning Disability
Speech Impairment
Anxiety
ADHD
Depression
Autism Spectrum Disorder
Deaf/Hard of Hearing
Visually Impaired
Orthopedic Impairment



What Kinds of Services do Students Receive?

- Assistance with admissions and financial aid applications
- Appropriate classroom and testing accommodations
- Academic, career, and personal coaching
- Sign language interpreters
- Adapted computer access

Types of Available Accommodations

- Classroom accommodations
 - Copy of notes, audio record lectures, extra time on assignments, alternative presentation format, permission for medical entry and reentry.
- Testing accommodations
 - Additional time (time and a half or double time), reader, scribe, a separate, distraction-reduced testing environment, adaptive equipment and technology..

Where Should Students Apply for Accessibility Services?

- Applications for accessibility services are available online (under the Student Life tab for CF.edu)
- Students can pick up an application at any of the three campuses: Ocala, Citrus or Levy



When Should Students Apply For Accessibility Services?

 Once the student has been accepted into the College of Central Florida they can begin the registration process for Accessibility Services.

Application Process

Step 1: APPLY

Step 2:
PROVIDE
DOCUMENTATION

Step 3: ATTEND INTAKE

Complete the application at the Accessibility office (bldg. 5, rm. 204) or complete online at CF Disability website.

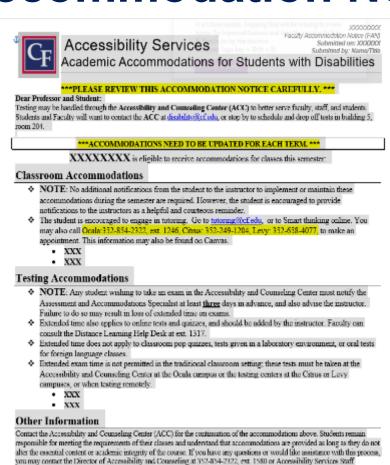
- 1. Provide a copy of the most recent IEP/504 Plan
- 2. Letter from licensed professional including, diagnosis, the impact of disability, treatments, and credentials of the licensed professional.
- 3. Documentation Verification Form (provided by staff/website)

Students meet with staff to discuss and review rules and regulations for the testing site and discuss appropriate accommodations for developing their FAN (Faculty Accommodation Notice).



Fan (Faculty Accommodation Notice)

This document lists/explains the accommodations the student will be receiving in the classroom (both online and face-to-face) and for testing.



Once the FAN has been completed, ACC Staff will email the FAN to the student and their Instructors.



Accommodations for Testing

- Students must schedule tests in advance with ACC Testing Center
- We have two private rooms and 1 large testing room with computers.
- We provide proctors, scribes, headphones, screen enlargers, etc. for testing needs.





WHY IS ACCESSIBILITY IMPORTANT?

It ensures equal access for students with disabilities and protects them against discrimination.



Accessibility and Counseling Center

CF.edu

Disability@cf.edu

352-854-2322, ext. 1580

Homeless and Foster Care Youth Updates

COLLEGE of CENTRAL FLORIDA

Keith Bracey, Coordinator of Educational Opportunity Center Marissa Brown, Assistant Director of Admissions and Student Recruitment



Independent

Florida Residency Declaration

Section 3: Dep	endenc	y Type
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Page 3 of 6

Florida Residency Classification

Classification information

1.Please choose the student's Florida Residency Classification.

*Required

- ODependent (under 24 years of age). Parent or legal guardian completes form.
- Independent (24 years of age or older). Student completes form.
- OQualification by Exemption. Student completes form.

2.Please choose a dependency type

*Required

- OI am 24 years of age or older and I am an independent person who has maintained legal residence in Florida for at least the past 12 consecutive months.
- OI am under 24 years of age and I am self supporting. My income exceeds 50 percent of the estimated cost of attendance as determined by Financial Aid. (Required: most current tax return.)

0

I am under 24 years of age and I have a child (or other dependent) who is claimed as a dependent on my most recent tax return. (Required: copy of prior years tax return). If the child was born after Jan. 1 of the current year, please provide birth certificate

OI am under 24 years of age and I was a ward of the State of Florida and have an Independent Waiver from Department of Children and Families.)

0

I am under 24 years of age and I was adopted from the Department of Children and Families. I have an Independent Waiver from Department of Children and Families. (Required: Independent Waiver from Department of Children and Families.)

OI am under 24 years of age and I have been honorably discharged from the armed forces of the United States. (Required: copy of DD214)

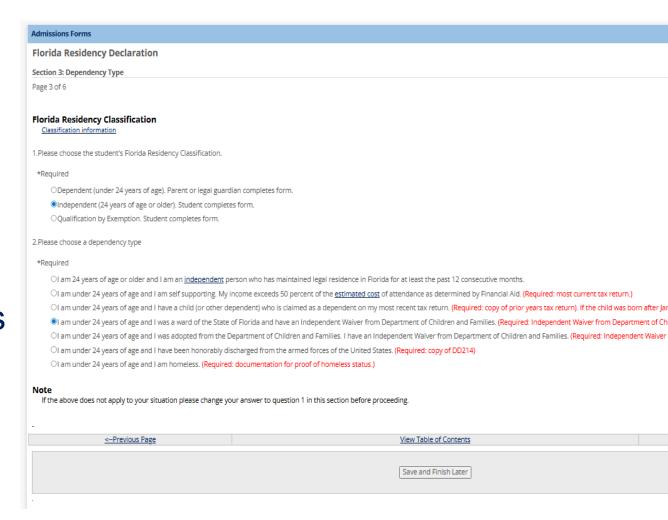
OI am under 24 years of age and I am homeless. (Required: documentation for proof of homeless status.)

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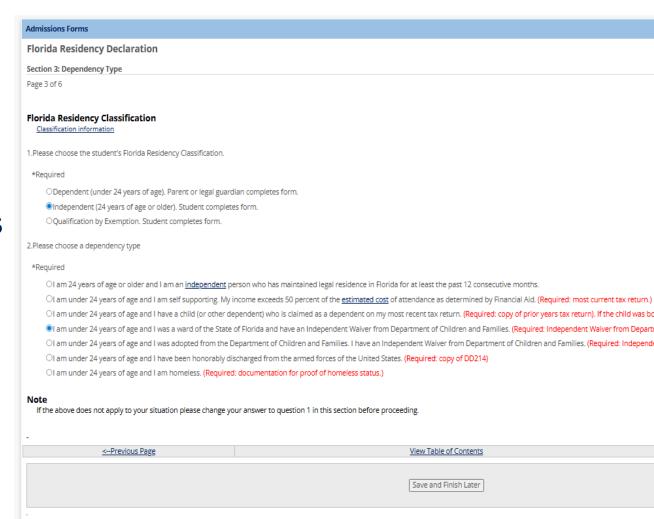
Ward of the State

- Select Independent residency classification
- A list of dependency type options will appear
- Select the one that states "I am under 24 years of age and I was a ward of the State of Florida and have an Independent Waiver from Department of Children and Families.



DCF Waivers

- Select Independent residency classification
- A list of dependency type options will appear
- Select the one that states "I am under 24 years of age and I was adopted from the from Department of Children and Families. I have an Independent Waiver from Department of Children and Families.



Required Documents

- If filing as a Ward of the State or Adopted by the State,
 Admissions will need a copy of your Independent Waiver from the Department of Children and Families and a copy of your driver's license or state issued ID.
- If filing via Homeless status, Admissions will need verification of homeless status from your school (McKinney-Vento) or submission of the CF Affidavit of Homeless State for Tuition Waiver and a copy of your driver's license or state issued ID.

CF Affidavit of Homeless Status for Tuition Waiver



Florida Prepaid/ Take Stock in Children

1.Please choose the student's Florida Residency Classification.

- Select the Qualification by **Exemption residency** classification
- A list of dependency type options will appear
- Select the one that states "I am a qualified beneficiary under the Florida Pre-paid Post-Secondary Expense Program, F.S. 1009.97 and F.S. 1009.98

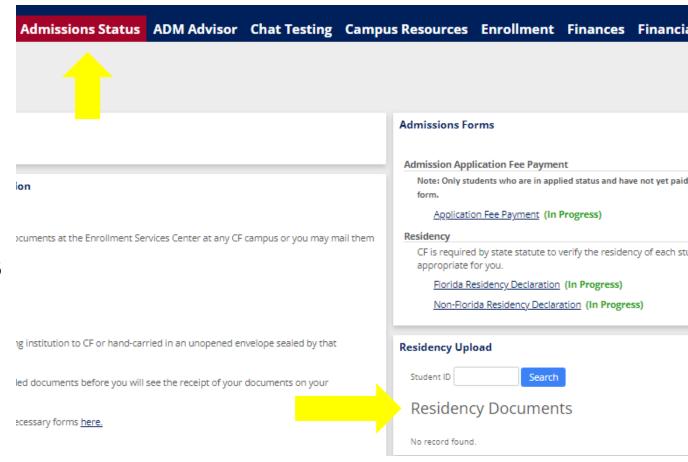
Obependent (under 24 years of age). Parent or legal guardian completes form Oindependent (24 years of age or older). Student completes form Oualification by Exemption. Student completes form 2.Please choose a dependency type Exception: I am married to a person who has maintained legal residence in Florida for at least the past 12 consecutive months. I now have established legal residence and intend to make Florida my permanent home. (Required: copy of marriage certificate Exception: I am an active duty member of the Armed Forces of the United States or the spouse or a dependent child of an active duty member, and I am attending a Florida College System Institution or state university within 50 miles of the military Exception: I am a full-time employee of a state agency or political subdivision of the state whose student fees are paid by the state agency or political subdivision for the purpose of job-related law enforcement or correction training. (Required: copy of employment verification/payment agreement





Submitting Documents

- You can submit documents by:
- Uploading them to MyCF by clicking the residency tab (Residency Upload) under Admissions Status
- Bring copies to the Admissions office at your campus
- Emailing them to <u>residency@cf.edu</u> with your name and CF ID number.



Regional Campus Updates

COLLEGE of CENTRAL FLORIDA

Leah Gamble, Dean of Jack Wilkinson Levy Campus Sonya Warden, Associate Dean of Student Affairs Wilton Simpson Citrus Campus



Jack Wilkinson Levy Campus

- Welding
- EMT every Spring
- AA degree
- Fiber Optics Boot Camp
- Pilot CDL, Class B Summer '25
- Student Activities Board/events
- Vet Services once a month
- Open House, 12/2, 3-6 p.m.







Wilton Simpson Citrus Campus

- Academic Highlights
- Scholarships
- Student Support & Resources
- Student Life & Engagement
- Community Outreach
- Open House, 12/1, 3-6 p.m.









Advising Update

COLLEGE of CENTRAL FLORIDA

Chenita Hart, Director of Academic Advising



General Education Requirements for A.A. Pink Sheet

- General Education courses are reviewed by state annually
- 36 credits
 - 15 credits State Core
 - 3 credits English, Math, Science, Humanities, and Social Science
 - 21 credits institutional
 - 3 credits Communications, Oral Communications, Math, Science, Humanities, Social Science and Personal Development
 - All requirements and competencies listed as well
 - Civic Literacy course and exam, Foreign Language, and Computer

General Electives for A.A. Degree Blue Sheet

24 Credits

- Courses must be classified Dual or Parallel Baccalaureate and Occupational courses will not satisfy
- Any General Education course not satisfying a General Education requirement can be used as an elective
- Used to satisfy needed Bachelor's program prerequisites
- College level Foreign Language courses
- Computer competency course





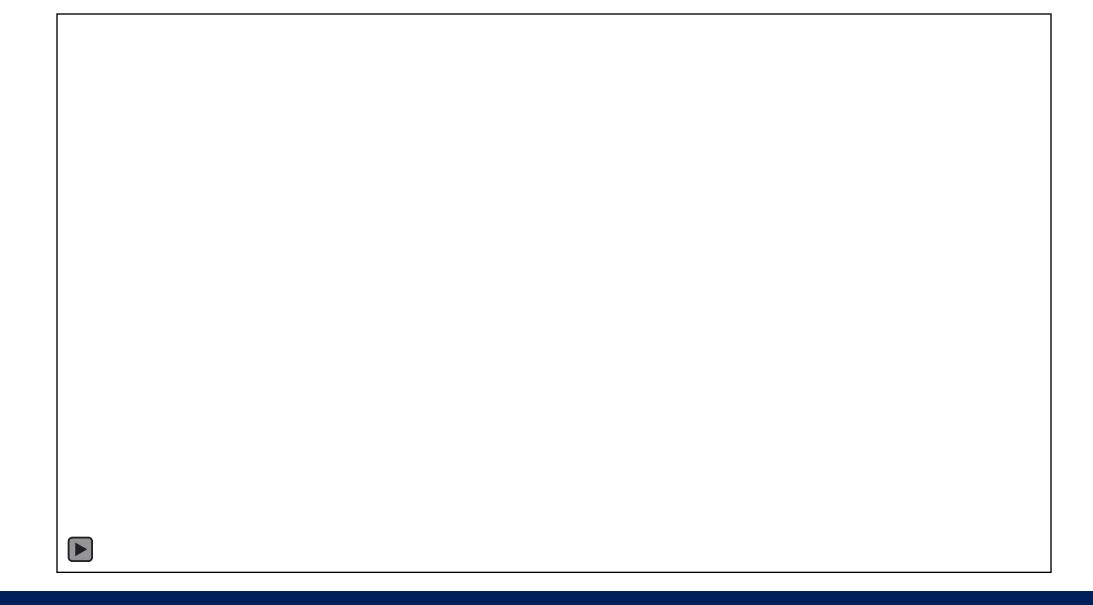
Appleton Museum

COLLEGE of CENTRAL FLORIDA

Jason Steuber, Director of Appleton Museum









Closing Remarks

COLLEGE of CENTRAL FLORIDA

Dr. Vernon Lawter, Vice President of Regional Campuses

